

CONTAI CO-OPERATIVE BANK LIMITED

Head Office: Contai, Purba Medinipur, West Bengal - 721401

NOTICE INVITING TENDER (NIT)

Tender for Hiring of Enterprise Server Infrastructure on Rental Basis for CBS Version 3.1 Deployment

NIT No.: CCBL/01/2026-27	Date: 03.06.2026
Tender Fee: Rs. 100/-	EMD: Not Applicable
Last Submission: 09.06.2026 up to 3:00 PM	Opening: 09.06.2026 at 4:00 PM

1. INVITATION OF TENDER

Sealed tenders are invited from reputed organizations, system integrators, datacenter service providers, IT infrastructure service providers and other eligible entities for supply of enterprise-grade server infrastructure on rental basis for deployment of the Bank's upgraded Core Banking Solution (CBS) Version 3.1 at the Bank's Datacenter located at Head Office, Contai.

The requirement is for an initial period of six (6) months. The Bank may extend the rental period further at its sole discretion depending upon operational requirements.

2. TENDER INFORMATION

Tender Reference Number	CCBL/01/2026-27
Date of Issue	03.06.2026
Tender Fee	Rs. 100/- (Rupees One Hundred only) (Non-Refundable)
Earnest Money Deposit (EMD)	Not Applicable
Last Date & Time of Submission	09.06.2026 up to 3:00 PM
Date & Time of Opening	09.06.2026 at 4:00 PM
Place of Submission	Office of the MD & CEO Contai Co-operative Bank Limited Head Office Contai, Purba Medinipur, West Bengal - 721401

3. OBJECTIVE

The Bank is currently implementing WiseBank CBS Version 3.1. The CBS vendor has recommended deployment of a dedicated production environment comprising application, database and related production workloads. Considering the Bank's ongoing datacenter modernization initiatives and future Disaster Recovery planning, the Bank intends to hire enterprise server infrastructure on rental basis instead of undertaking immediate capital procurement.

4. SCOPE OF WORK

The successful bidder shall:

- Supply Two (2) Enterprise Rack Servers.
- Deliver the servers at the Bank's Datacenter.
- Rack-mount and physically install the hardware.
- Provide all necessary power, hardware and connectivity accessories.
- Hand over the servers in operational condition.
- Provide comprehensive onsite hardware support during the contract period.
- Replace defective hardware components within a maximum of forty-eight (48) hours from fault reporting.

The bidder shall not be responsible for:

- Operating System Installation.
- Virtualization Platform Installation.
- Database Installation.
- CBS Installation.
- Application Configuration.
- Data Migration.
- Network Configuration.
- Performance Tuning.

These activities shall be carried out by the Bank and/or its CBS Vendor.

5. TECHNICAL SPECIFICATION

Quantity Required	Two (2) Servers
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Minimum Hardware Requirement Per Server

Specification Area	Minimum Requirement
Server Architecture	Enterprise-grade rack mount server suitable for 24x7 mission-critical datacenter operation.
Processor	Minimum 48 Physical CPU Cores per server. Processor architecture shall support enterprise virtualization workloads. Processor shall support hardware virtualization extensions. Processor shall support enterprise operating systems and hypervisors.
Memory	Minimum 512 GB ECC RAM. Memory shall be enterprise-grade and suitable for continuous production workloads.
Storage	Minimum 2 Enterprise-Class SSD Drives. SSD drives shall be suitable for server operating system deployment. RAID support shall be available.
SAN Connectivity	Minimum Dual 16 Gbps Fibre Channel HBA. Compatible with enterprise SAN storage environments.
Network Connectivity	Minimum Four Gigabit Ethernet Ports. Support for standard enterprise networking.
Power Supply	Dual Redundant Hot-Plug Power Supplies.
Virtualization Compatibility	Hardware shall support Microsoft Hyper-V, VMware ESXi, Proxmox VE, Linux KVM, or equivalent enterprise virtualization platforms.
Form Factor	Rack Mount Server.
Rail Kit	Suitable rack mounting accessories shall be provided.
Condition	Hardware may be new, refurbished or renewed enterprise equipment provided the same remains fully functional and supported throughout the rental period.

6. RENTAL PERIOD

The initial rental period shall be Six (6) Months.

The Bank may extend the contract beyond six months on mutually agreed terms with prior notice.

The Bank shall not be obligated to continue beyond the initial six-month period.

No bidder shall impose any mandatory lock-in period exceeding six months unless specifically accepted by the Bank in writing.

7. DELIVERY REQUIREMENT

The servers shall be delivered and made ready for handover within Seven (7) Days from issuance of Work Order.

Earlier delivery shall be preferred.

8. SERVICE LEVEL AGREEMENT (SLA)

Onsite Hardware Support	The bidder shall provide onsite hardware support during the rental period.
Maximum TAT	The maximum Turnaround Time (TAT) for onsite support and defective component replacement shall be forty-eight (48) hours from fault reporting.

9. ELIGIBILITY CRITERIA

The bidder shall possess:

- Valid GST Registration.
- Valid PAN.
- Experience in supply, support or rental of enterprise servers or datacenter infrastructure.
- Capability to provide support during the contract period.

Interested bidders should submit valid stated documents along with the bid submission.

10. SUBMISSION OF BID

The bid shall be submitted in a sealed envelope clearly superscribing:

"Tender for Hiring of Enterprise Server Infrastructure on Rental Basis"

The envelope shall contain:

- Tender Fee.
- Technical Bid.
- Commercial Bid.
- Supporting Documents.

11. COMMERCIAL BID

The commercial bid shall be submitted as per Annexure-II (Commercial Bid Submission Format).

Proposed payment terms shall also be submitted in the prescribed format, duly signed by the authorised signatory with office seal and date.

All taxes shall be indicated separately.

12. PAYMENT TERMS

The bidder shall indicate proposed payment terms.

The Bank reserves the right to negotiate and finalize payment terms with the successful bidder.

Payments shall be made against valid invoice and satisfactory performance.

13. CONFIDENTIALITY

The successful bidder shall maintain strict confidentiality regarding the Bank's infrastructure, systems and operations.

No information shall be disclosed without prior written approval of the Bank.

14. FORCE MAJEURE

Neither party shall be liable for failure to perform obligations due to events beyond reasonable control including natural disasters, war, civil disturbances, governmental restrictions or similar events.

15. DISPUTE RESOLUTION

Any dispute arising out of this tender shall be attempted to be resolved amicably.

Failing such resolution, the matter shall be subject to the jurisdiction of competent courts situated at Contai, Purba Medinipur, West Bengal - 721401.

16. RIGHTS RESERVED BY THE BANK

The Bank reserves the absolute right to:

- Accept or reject any bid.
- Accept or reject any part of a bid.
- Cancel the tender process at any stage.
- Modify the scope before award.
- Seek revised offers.
- Negotiate commercial terms.
- Split the order.
- Award the contract partially or fully.
- Reject conditional bids.
- Reject bids without assigning any reason.

The decision of the Bank shall be final and binding upon all bidders.

ANNEXURE-I TECHNICAL COMPLIANCE SHEET

Bidder Name: _____

Sl. No.	Particulars	Required	Offered
1	Enterprise Rack Server	Yes	
2	Minimum 48 Physical CPU Cores	Yes	
3	Minimum 512 GB ECC RAM	Yes	
4	Enterprise SSD Storage	Yes	
5	Dual 16 Gbps FC HBA	Yes	
6	Four Network Ports	Yes	
7	Dual Redundant Power Supply	Yes	
8	Hyper-V Compatible	Yes	
9	VMware Compatible	Yes	
10	Proxmox Compatible	Yes	

ANNEXURE-II COMMERCIAL BID SUBMISSION FORMAT

Particulars	Quoted / Offered
Monthly Rental Per Server (Excluding GST)	Rs. _____
Monthly Rental For Two Servers (Excluding GST)	Rs. _____
GST Amount	Rs. _____
Total Monthly Cost Including GST	Rs. _____
Total Cost For Six Months Including GST	Rs. _____
Payment Terms Offered	_____
Security Deposit Requirement (if any)	_____

Authorised Signatory

Date: _____

Office Seal & Signature: _____

ANNEXURE-III BIDDER DECLARATION

We hereby certify that we have carefully read and understood the terms and conditions of the tender and agree to abide by the same.

We further certify that the information furnished by us is true and correct.

Authorised Signatory	_____
Name	_____
Designation	_____
Date	_____
Office Seal & Signature	_____